

**Creating a Culture of “Always” and Impacting the Patient Perception of Quality Care**

**This 2-hour LIVE class is mandatory for ALL Associates**

**Register in HealthStream. On the CATALOG search box, enter HCFL Creating Culture**

**This is NOT a walk-in class.**

Always

Usually

Sometimes

Never

DATE	TIME	LOCATION
<b>2017</b>		
December 15, 2017 Fri	2:00-4:00pm	SICC-Room D
December 18, 2017 Mon	2:00-4:00pm	SICC-Room D
December 19, 2017 Tues	2:00-4:00pm	SICC-Room B
December 20, 2017 Weds	2:00-4:00pm	SICC-Room B
<b>2018</b>	<b>2:00-4:00pm Thursdays</b>	<b>Multi-purpose Room 2nd floor-Zachariah Well- ness Pavilion</b>
January 4, 2018	April 5	Multi-purpose Room-ZFWP
January 11	April 12	Multi-purpose Room-ZFWP
January 18	April 19	Multi-purpose Room-ZFWP
January 25	April 26	Multi-purpose Room-ZFWP
February 1	May 3	Multi-purpose Room-ZFWP
February 8	May 10	Multi-purpose Room-ZFWP
February 15	May 17	Multi-purpose Room-ZFWP
February 22	May 24	Multi-purpose Room-ZFWP
March 1	May 31	Multi-purpose Room-ZFWP
March 8	June 7	Multi-purpose Room-ZFWP
March 15	June 14	Multi-purpose Room-ZFWP
March 22	June 21	Multi-purpose Room-ZFWP
March 29	June 28	Multi-purpose Room-ZFWP